

JOSEPH ALLEN, PH.D.

Consultant ♦ Trainer ♦ Practitioner



TOPICS OF EXPERTISE

- Creating an Online Office of Student Conduct and Community Standards.
- Developing and maintaining an online Behavior Intervention Team (BIT).
- Improving customer services in higher education.
- Establishing and growing a Student Community Standards Committee.
- Expanding developmental sanctions to include rubric based reflective essays.
- Development and growth of faculty and staff to support students through personal coaching sessions.
- Faculty and Staff training for mitigating and resolving escalated and concerning behavior.

SYNOPSIS

Dr. Joseph Allen possesses over ten years of experience in Higher Education, most recently at a predominantly on-line University serving over 45,000 students. Joseph leverages his early-career hospitality experience and foundation in student development theory to provide best in class programs and services to on-line and on-ground higher education institutions. Joseph recognizes that many students find themselves overwhelmed and frustrated by the processes institutions create. He maximizes available technologies and staff to mitigate those anxieties, including cultural shock, school-work-life balance, etc. Not only does this provide students with confidence and stability, it also helps institutions support and retain students frustrated with their online learning experiences.

BIO

- Director, Student Services, National University
- Affiliated Consultant, The NCHERM Group, LLC (www.ncherms.org).
- Former Director of Student Development & Engagement and Adjunct faculty member, Ashford University, a predominantly on-line University serving over 45,000 students.
- Previous roles include Director of Student Affairs & Career Services, Director of Residential Life & Housing, International Student Advisor, Director of Student Development, and Adjunct Faculty member with the Art Institute.
- Higher education leadership expertise includes managing Student Affairs, Career Services, The Office of Student Conduct and Community Standards, Behavior Intervention, Residential Life, International Student Advising, Clubs & Organizations, Honor Societies, Peer Mentoring, Military Development & Engagement, and New Student Orientation.

MEDIA AVAILABILITY

To book a consultation, please call (610) 993-0229, ext. 1015. To interview, please call (610) 993-0229 and select option 4 for Media.